AVMA Axon FAQs

How do I navigate around the site?

Once logged in, you can use the left menu to navigate the site. If you are unable to see the left menu, you can click the button near the top left of the page to expand the menu. The Dashboard option will bring you to your home page, which contains all of the courses you are currently enrolled in.

Where do I go to access a course I just purchased?

You will find all the courses you are currently enrolled in by navigating to https://axon.avma.org/. Once logged in, you can use the various tabs on the "Course Overview" block to find your current and past courses.

Where do I go to search for and purchase more courses?

You may search for more courses using the catalog at https://axon.avma.org/catalog/.

Where can I find my grades?

When you are logged in, you may click the "Transcript" link in the left side menu. If you do not see the menu, you may click the button with three lines near the top left of the page.

I forgot my username/password. How do I recover my login information?

To recover your information, you may navigate to https://ebusiness.avma.org/lms/forgotuid.aspx and enter your email address. If the email address is correct, you will receive an email with your User ID and a link to reset your password.

I failed a quiz 3 times and would like to try again. How do I get more attempts?

In the event you don't earn a passing score after 3 attempts, you may watch or listen to the recorded content again and retake the quiz. It is not a requirement to repurchase the course in order to review the recorded content and retake the quiz.

Can I save my quiz answers and come back to finish later?

Yes. You may click the "Finish attempt" button to save your answers. When you are ready to fully submit the quiz, you may click the "Submit all and finish" button.

I completed a course but would like to review it again. Where can I find it?

Any courses that you complete will be moved to the "Past" tab of the Course Overview block located on your dashboard at https://axon.avma.org/.

Will my courses ever expire?

Your enrollment in the course does not expire, so you will be able to access your courses at your own pace. Live webinars are an exception, as you must be present and take the post-event survey in order to obtain CE credit for them.

I found a question that seems to be incorrect based on the course content. Who can I tell about this?

Please contact avma.axon@webcourseworks.com or call (833) 569-9716. AVMA Axon representatives are available are available Monday – Friday from 7:00am – 5:00pm CST.

I purchased a course but decided that I no longer have time to finish it. Can I get a refund?

AVMA Axon does not provide refunds for digital education offerings. If you have further questions and would like to discuss this with an AVMA Axon representative, please contact: axon@avma.org.

I accidentally missed the live webinar; do I get to view the recording for credit?

Yes, live webinars are recorded for On-Demand viewing and participants may earn CE credit after watching the recorded webinar and completing a quiz and post-event survey.

I accidentally created a duplicate account and don't have access to my old courses. Who can I contact to get this fixed?

Please contact avma.axon@webcourseworks.com or call (833) 569-9716. AVMA Axon representatives are available Monday – Friday from 7:00am – 5:00pm CST.